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| JOB TITLE: | Family Service Worker I | | STATUS: | Regular / Full Time / 45 weeks |
| | | | FLSA Status: | Non-exempt |
| PROGRAM: | Child Development Old Grove | EEOC Job Category: | Professional | |
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| OPEN | Opens in-house on 1/09/15. Opens to the public on 1/21/15. | | | |

About MAAC

MAAC has recently emerged from a period of significant growth in its programs, budget and staff. MAAC now has an annual budget in excess of \$43 million and has approximately 500 full time employees.

MAAC’s President/CEO, Arnulfo Manriquez, is committed to developing a cohesive management team that will not only further embrace the value of MAAC as a single entity, but a team that will continuously build upon its current strengths to bring greater excellence to MAAC. One of his key initiatives is to enable the organization to integrate all of its practices, programs and systems into a strong, comprehensive structure that will serve to support MAAC’s mission, goals and objectives. MAAC is on the road to creating a culture of excellence. We hope you will consider applying for a position with MAAC to join us on our journey.

MAAC is a multi-purpose social service agency with a successful history of serving various communities throughout San Diego County. In 1965, MAAC opened its doors to serve San Diego’s disadvantaged and now has centers strategically located as far south as San Ysidro and as far north as Camp Pendleton. One million clients later, MAAC is still acting as a catalyst to help individuals and families become self-sufficient. Serving approximately 35,000 individuals per year, MAAC provides a spectrum of unique programs designed to assist clients by engaging them in the enhancement of their own lives through lifestyle changes.

MAAC’s programs strive to improve clients’ economic standing as well as their ability to access resources available to them. Included among the many programs and services now offered are Head Start/Early Head Start/State Preschool/QPI and other related early childhood development programs, two culturally specific recovery homes: Casa De Milagros and Nosotros, award-winning affordable housing complexes, community and workforce development programs, and a community charter school. MAAC’s commitment to environmental sustainability carries the non-profit into the future with its low-income home weatherization program. For more information, visit www.maacproject.org.

DEPARTMENT/PROGRAM DESCRIPTION

MAAC’s Child Development Program Head Start, Early Head Start and State Preschool programs, deliver the national school readiness program to special needs and economically disadvantaged children and their families. Our highly individualized programs integrate a developmentally-appropriate curriculum reflecting the diverse ethnic, cultural and linguistic backgrounds of participating families. Currently, MAAC Head Start serves over 2,000 economically disadvantaged children and their families throughout north San Diego County in the communities of Oceanside, Vista, San Marcos, Escondido and Carlsbad. Our comprehensive federally funded school-readiness programs that promote parents as the primary educator of the child. MAAC currently serves a diverse group of low-income children and their families in North County; the majority of the participating families are of Latino/Hispanic ethnicity. These programs ensure that children ages 0-3 (EHS) and 3-5 (HS) and their families are provided with comprehensive services to promote optimum physical, cognitive, social and emotional growth. MAAC’s California State Preschool program provides educational and developmental services to qualifying children ages 3 to 5; parents are encouraged to participate with their children and to be involved in their children’s development.

DEFINITION

Under direct supervision, will be responsible for providing required health and social services; assist in recruitment and enrollment of children as assigned. Incumbents may be assigned alternative work site based on the needs of the program and will be monitored by and receive training and technical assistance from the Health and Social Service Managers.

ESSENTIAL DUTIES AND RESPONSIBILITIES

The duties listed below are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to this class.

- Works with Head Start families on family identified needs, informing them of community resources, providing information and referrals, assisting in the scheduling of appointments and follow-up services as needed
- Records and update caseload information into a computer data base (i.e., medical, social, financial status, home visit reports, referral documents, etc.) from family observations and outside providers
- Prepares and submit timely, accurate reports as required
- Recruits, enrolls, and verifies eligibility determination as defined by MAAC, State, and Federal regulations
- Assists in conducting health and dental screening, including but not limited to vision, audio, weight, height, blood pressure, TB, urine
- Assists staff in cross component planning, coordinating, and implementing
- May assist in safety, sanitation, housekeeping, and food preparation
- Transports families to needed services and trainings on an as needed basis
- Attends trainings, conferences, meetings, as required
- Performs other related duties as assigned

QUALIFICATIONS AND SKILLS

Knowledge of:

- Intermediate computer skills including performing data entry, e-mail, internet usage
- Family centered case management skills
- Community resources preferred
- Active listening, value clarification, problem solving and other crisis intervention techniques preferred

Ability to:

- Relate positively and effectively with children and families of various cultures and socio-economic backgrounds

Note: Submission of transcripts, certificates, diplomas, verification of work experience may be required for certain positions.

VALUE-BASED BEHAVIORS

- Listens attentively to others; asks clarifying questions to gain a better understanding of the other person's views and underlying assumptions
- Works effectively in a team environment and actively participates in joint problem solving; willingly cooperates with co-workers
- Identifies and takes advantage of opportunities for personal and professional development
- Attends work consistently and punctually arrives to meetings prepared and on time; honors work commitments; follows through on commitments; meets deadlines

JOB ANNOUNCEMENT

- Honors the private and confidential matters of co-workers. Protects the proprietary information of MAAC systems
- Follows rules, regulations, and policies; positively contributes to implementing changes
- Deals with issues directly, in a respectful and timely manner. Focuses on resolving the issue while not criticizing the person

EDUCATION/EXPERIENCE/CERTIFICATION

- High School diploma or GED, AND
- Six (6) units in social and/or health education, AND
- One (1) year of experience working with adults in a social/health setting or one (1) year working with adults
- Bilingual (English / Spanish) speaking, reading, and writing required

HEALTH STATUS

Must have a physical examination and TB clearance as required by state and federal regulations, and a drug screen by a doctor/clinic designated by MAAC prior to the first day of employment.

PHYSICAL AND MENTAL DEMANDS

The physical and mental demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Physical Demands

While performing the duties of this class, an employee is regularly required to stand, walk and sit, talk or hear both in person and by telephone; uses hands to finger, handle or feel objects or controls; reach with hands and arms. An employee also is regularly required to stoop, kneel, bend, crouch or crawl, climb or balance and lift up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, depth perception, color vision and the ability to adjust focus.

Mental Demands

While performing the duties of this class, the incumbent is regularly required to use written and oral communication skills; read and interpret complex data, information and documents; analyze and solve complex problems; observe and interpret people and situations; use math/mathematical reasoning; perform highly detailed work under changing, intensive deadlines, on multiple concurrent tasks; work with constant interruptions, and interact with MAAC management, department managers and staff, Parent Policy Council, parents, community and business leaders, local elected officials, representatives of funding agencies, the media, the public and others encountered in the course of work, some of whom may be dissatisfied or upset.

BACKGROUND CLEARANCE

All positions are subject to a background/education check, DMV check, NSOR, exclusion and debarment checks prior to hire and periodically throughout employment as required by various funding sources.

Note: California Start law requires background criminal checks on anyone who works in a licensed childcare facility who is not a client. Must have or obtain a current criminal background check clearance, signed criminal record statement, and signed Acknowledgement to Report Child Abuse form prior to the first day of employment.

TRANSPORTATION

Must have and maintain a valid California Driver's License, daily use of a personal, insured vehicle, and have and maintain a motor vehicle driving record acceptable to MAAC's insurance carrier. Incumbents will be enrolled in the California DMV Pull Program.

UNION MEMBERSHIP

This position is represented by Service Employees International Union, Local 221, CTW. Dues/deductions begin after 30 days of employment.

HOW TO APPLY

JOB ANNOUNCEMENT

Please download an application from the employment section of our website, www.maacproject.org, and send the completed application with your resume and transcripts via email to MAACHRrecruiter@maacproject.org. You may also fax your documentation to (760) 471-3753.

Disclosure: The provisions of this bulletin do not constitute an expressed or implied contract. Any provision contained in this bulletin may be modified or revoked without notice.

In compliance with The Immigration Reform and Control Act of 1986 (IRCA), new employees are required to prove that they are legally entitled to work in the United States and must provide documents that establish both identity and employment eligibility as required for completion of the Employment Eligibility Verification form (Form I-9).

MAAC is a smoke and drug free workplace.

MAAC is an Equal Opportunity Employer (Minorities/Females/Disabled/Veterans).

MAAC provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, disability, genetic information, marital status, amnesty, or status as a covered veteran in accordance with applicable federal, state and local laws. MAAC complies with applicable state and local laws governing non-discrimination in employment in every location in which the company has facilities.

This policy applies to all terms and conditions of employment, including, but not limited to, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation, and training.

MAAC expressly prohibits any form of unlawful employee harassment based on race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, genetic information, disability, or veteran status.

An applicant or an employee may request a reasonable accommodation at any time, verbally or in writing. A reasonable accommodation request can be made by contacting the Human Resources Department at (619) 426-3595 or by sending an email to MAACHRrecruiter@maacproject.org.

MAAC Human Resources
1355 Third Avenue, Chula Vista, CA 91911
(619) 426-3595 • HR Fax (619) 426-3443
800 W Los Vallecitos Blvd, Suite J, San Marcos, CA 92069
(760) 471-4210 • HR Fax (760) 471-3753